



# GUARDiAN

CASP

## Complete Enterprise Support

Master Certified.

### Overview

GUARDiAN: A team of industry-leading dedicated Commvault experts who consult, design, implement and support your Commvault infrastructure. With the largest amount of Commvault qualifications held within any team in the UK, you can be assured your business-critical data is in safe hands with our experts. As a GUARDiAN customer, we can help you further understand your deployment and ensure your business-critical SLAs are always adhered to.

### Services Features & Benefits



**CASP-B**

Monday to Friday Support (7am - 7pm)



**CASP-E**

24x7/365 support (inc. bank holidays)



**Commvault User Group**

The UK's only dedicated user group



**CommCell Champion**

Master certified



**Industry-Leading Engineers**

Master certified



**Health Check Services**

Optional extensive examinations



**Quarterly Service Reviews**

Ensure service levels



**Complimentary Advice**

Upgrade advice & CommCell review

### Your Expert Partner

COOLSPIRiT invest heavily in employee training to ensure an industry-leading service experience for all our customers. The GUARDiAN team hold the highest accreditations for Commvault. When contacting our team, you can be assured of correct advice from your first engagement through to expert advice when raising a support ticket.



COMMVAULT

CERTIFIED

SALES PROFESSIONAL



COMMVAULT

CERTIFIED

PROFESSIONAL



COMMVAULT

CERTIFIED

MASTER



COMMVAULT

CERTIFIED

ENGINEER



COMMVAULT

CERTIFIED

PROJECT MANAGEMENT

