

# COOLSPIRiT™



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🏠 24 The Bridge Business Centre, Beresford Way, Chesterfield, S41 9FG

## SAR Request Form

# COOLSPIRiT Contacts

Data Controller:

**Alex Raben**

Telephone Number:

01246 454 222

Email:

[AlexR@coolspirit.co.uk](mailto:AlexR@coolspirit.co.uk)

## Version History

Version Number	Revision Date	Contributor's Name	Revision Description
0.1	22/06/2018	Alex Raben	Document creation

# 1. Data Subject Access Request Form

The General Data Protection Regulation (Regulation (EU) 2016/679) (**GDPR**) gives you the right to access your personal data held by **COOLSPIRiT**, including the right to obtain confirmation that we process your personal data, receive certain information about what we do with such personal data, and obtain a copy of the personal data we hold about you. We need you to submit this request in writing via post to COOLSPIRiT, 24 The Bridge Business Centre, Beresford Way, Chesterfield, Derbyshire, S41 9FG or electronically via email to web (@) coolspirit.co.uk after confirming your identity through a form of ID, such as passport, driver's licence etc and a recent utility bill from the last 120 days.

We expect to respond to your request within one month of receipt of a fully completed form and proof of identity. If we are not able to respond to your request within such one month period, we will write to you within such one month period to let you know why we are not able to respond within the month. If this is the case, we will send you our substantive response within three months of your request.

In addition to exercising your access right, GDPR also grants you the right to:

- Request that your personal data is corrected or deleted.
- Restrict or object to certain types of data processing.
- Make a complaint with the Information Commissioner's Office, which is the UK's supervisory authority for data protection purposes.

For more information on your rights under the GDPR, see please our Privacy Policy which is available in the staff handbook and the ICO website.

## **Requester Name (Data Subject) and Contact Information**

Please provide your information in the space provided below. [If you are making this request on an employee's behalf, you should provide your name and contact information in Section III.]

We will only use the information you provide on this form to identify you and the personal data you are requesting access to, and to respond to your request.

Please complete as follows:

First and last name: \_\_\_\_\_

Any other names that you have been known by (including nicknames):

\_\_\_\_\_

Company name: \_\_\_\_\_

Company address: \_\_\_\_\_

Date of birth: \_\_\_\_\_

Telephone number: \_\_\_\_\_

E-mail address: \_\_\_\_\_

### **Proof of Data Subject's Identity**

We will need proof of your identity before we can respond to your access request. To help us establish your identity, you must provide with this form identification that clearly shows your name, date of birth, and current address. We accept a photocopy or a scanned image of one of the following as proof of identity: passport or photo identification such as a driver's license, national insurance number card, or birth or adoption certificate. If you have changed your name, please provide the relevant documents that show how your name has been changed e.g. marriage certificate.

If you do not have any of these forms of identification available, please contact our **data protection lead** for advice on other acceptable forms of identification.

We may request additional information from you to help confirm your identity and your right to access, and to provide you with the personal data we hold about you. We reserve the right to refuse to act on your request if we are unable to identify you.

### **Information Requested**

To help us process your request quickly and efficiently, please provide as much detail as possible about the personal data you would like to have access to. Please include time frames, dates, names, types of documents, file numbers, or any other information to help us locate your personal data.

For example, you may specify that you are seeking:

- Personnel records.
- Personal data held by certain departments (please name the department).
- E-mail or other electronic communications (specify the approximate dates and times).

- Billing information.
- Photographs.
- Video footage.
- User activity logs.
- Transaction histories
- Correspondence (please provide the dates between which you are requesting the data)

Please enter the details of the information requested here:

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We will contact you for additional information if the scope of your request is unclear or does not provide sufficient information for us to conduct a search (for example, if you request “all information about me”). We will begin processing your access request as soon as we have verified your identity and have all of the information we need to locate your personal data.

In response to your request, we will provide you with the information required by the GDPR, including information on:

- The purposes of processing.
- The types of personal data processed.

- Recipients or categories of recipients who receive personal data from us.
- How long we store the personal data, or the criteria we use to determine retention periods.
- Information on the personal data's source if we do not collect it directly from you.
- Whether we use automated decision-making, including profiling, the auto-decision logic used, and the consequences of this processing.
- Your right to:
  - Request correction or deletion of your personal data;
  - Restrict or object to certain types of processing with respect to your personal data; and
  - Make a complaint with the local data protection authority.

If the information you request reveals personal data about a third party, we will either seek that individual's consent before responding to your request, or we will take out such third parties' personal data before responding. If we are unable to provide you with access to your personal data for certain reasons such as disclosure adversely affecting the rights and freedoms of third parties, we will notify you of this decision.

Applicable law may allow or require us to refuse to provide you with access to some or all of the personal data that we hold about you, or we may have destroyed, erased, or made your personal data anonymous in accordance with our record retention obligations and practices. If we cannot provide you with access to your personal data, we will inform you of the reasons why, subject to any legal or regulatory restrictions.

## **Signature and Acknowledgement**

I, \_\_\_\_\_, confirm that the information provided on this form is correct and that I am the person whose name appears on this form. I understand that: (1) COOLSPIRiT must confirm proof of identity and may need to contact me again for further information; (2) my request will not be valid until COOLSPIRiT receives all of the required information to process the request; and (3) I am entitled to one free copy of the personal data I have requested, and acknowledge that for any further copies I request, COOLSPIRiT may charge a reasonable fee based on administrative costs.

We will provide the data in an electronic copy which is available for collection from our registered address by you (we will not release the file to anyone else) within 30 Days of receipt of your request.

Please send this form along with proof of identity to

**Alex Raben**

**COOLSPIRiT Ltd**

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Signature

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Date

### **Authorised Person Signature**

I, \_\_\_\_\_, confirm that I am authorised to act on behalf of the data subject. I understand that COOLSPIRiT must confirm my identity and my legal authority to act on the data subject's behalf, and may need to request additional verifying information.

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Signature

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Date